OMNIDOCS 9.1

eGOV ADMIN MANUAL



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1 Introduction

OmniDocs is an Enterprise Document Management platform for Creating, Capturing, Managing, Delivering and Archiving large volume of documents. OmniDocs provides highly scalable, unified repository for securely storing and managing enterprise documents. It provides access to enterprise documents directly and through integration with business applications.

It also provides centralized repository for enterprise documents and supports rights-based archival. Manage complete lifecycle of documents through record retention, storage and retrieval policies. Supports exhaustive document and folder searches on date, indexes and general parameters as well as full text search on image and electronic documents

The very basic operation of the system is accessing the documents from the remote site and working on them, without archival and retrieval hassles. In an Enterprise Wide scenario, the Document Management System can be centralized with the robust and efficient "OmniDocs". Furthermore, this DMS can be accessed from any part of the world through the web application known as the OmniDocs Web.

1.1 Document Objective

The objective of this document is to provide important configuration details of the module, to enable the application system administrator(s) / authorized users in maintaining the system. It is also recommended that this document be a controlled copy in the hands of the target audience.

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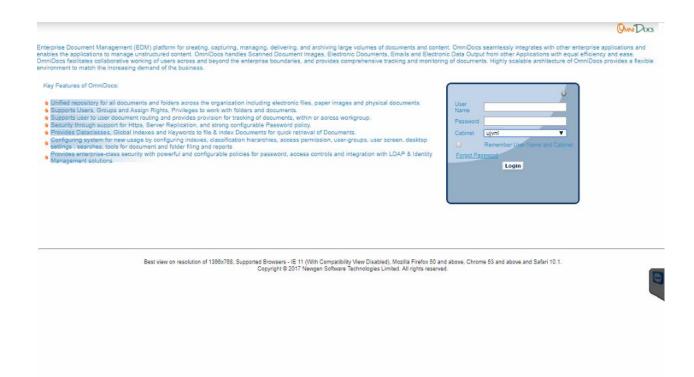
1.2 Target Audience

The document is intended for the application system administrators, who will be maintaining the Project system. It may be noted that the document is consistent with the system settings on the date of document. It is the responsibility of the application system administrators to keep this document updated and consistent with any further configuration done. All suggestions, comments, and ideas for improvement of the product is appreciated and invited from you to make later versions of the products more efficient and reliable for use.

2 Getting Started

To login into OmniDocs Admin:

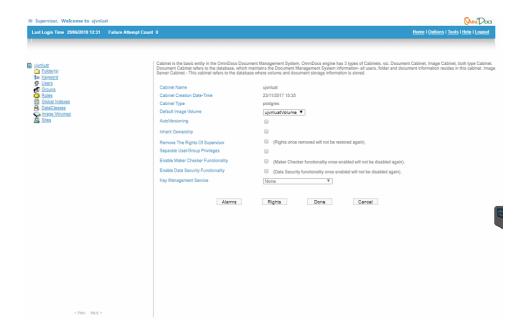
1. Open the login url. Below screen will appear.



2. Enter the login user id, password and the Cabinet. Click Login.



3. Click on System Administration link. Below screen appears.



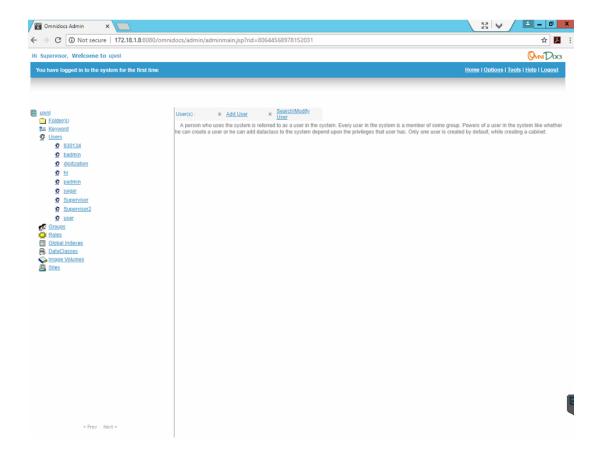
3 Working with Users

This chapter includes creating a New User, Assigning Properties to a user, Assigning Groups to a user, Assigning Privileges to a user and Deleting a user.

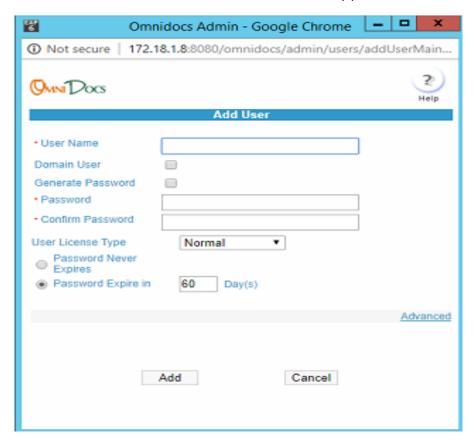
3.1 User Creation

To create a new user:

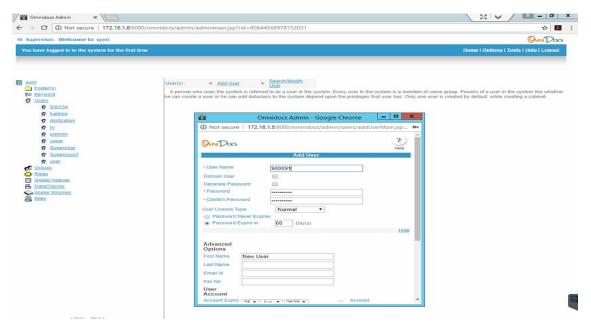
- 1. Click the **Users** button on the right pane of the Folder Information screen.
- 2. This User Information screen appears with the **Add User** link.
- 3. This screen appears with the **Search/Modify User** link.



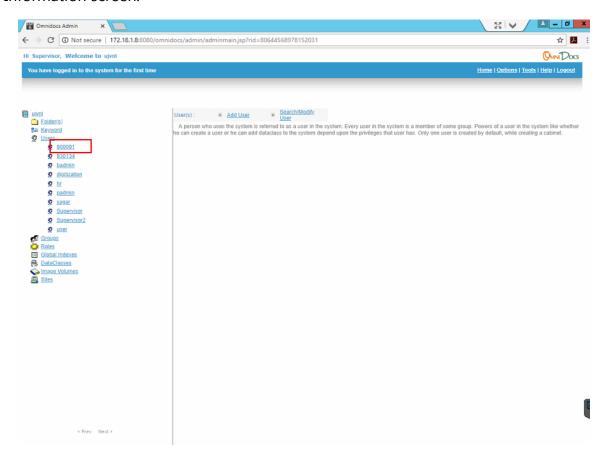
4. Click the **Add User** link. The Add User screen appears.



5. Type the data in the textboxes shown in the figure as required.



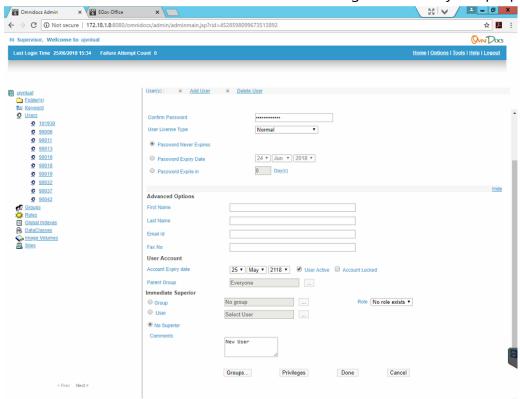
- 6. To create a user, click the **Add** button on the **Add User** screen.
- 7. The name of the new user is displayed on the list of Users on the left pane of the User Information screen.



3.2 Assigning Properties to a User

To assign or modify the properties for the new user:

- Click the specific user from the Users list. This list is present on the left pane of User Information screen.
- 2. The properties of the User are shown on the Properties View on the right pane of the User Information screen. Click on Advanced button to assign and modify the properties.



- 3. Enter or Modify the user information in the textboxes as described below:
 - Type the first name and last name of the user in the First Name and Last Name textboxes respectively (Advanced properties).

NOTE: Input to the First Name and Last Name text fields is optional.

ii. Type a password for the user in the **Password** textbox.

NOTE: Input to the Password text field is mandatory.

- iii. Type the password again in the **Confirm Password** textbox to verify that the data typed in the **Password** and **Confirm Password** text fields are same.
- iv. Type the e-mail address of the new user in the **E-mail ID** textbox.

NOTE: Input to the E-mail ID text field is optional.

v. Type the fax number of the new user in the **Fax Number** textbox.

NOTE: The Fax Number is optional.

- vi. Specify an expiry date for the user, in the **Expiry Date** textbox.
- vii. Select the **User Active** option for enabling the access rights assigned to the User.

NOTE: By default User Active option remains selected, you can clear the option to deny access to the User.

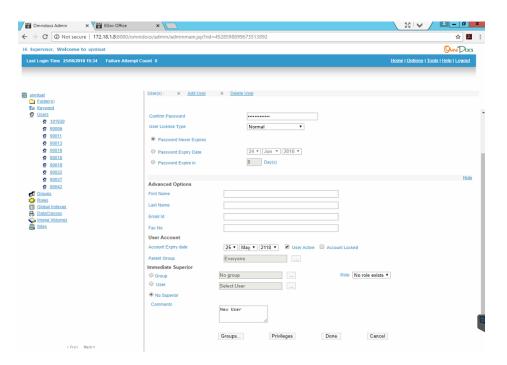
viii. Select the parent group from the **Parent Group** box.

- ix. Select the **Immediate Superior.** This can be one of the following:-
 - Role of a particular Group.
 - Any User.
 - No Superior option.
- x. Type a relevant comment for the new user in the **Comments** textbox.
- xi. Click the **Done** button to save the changes.

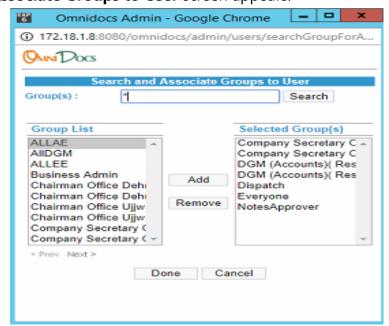
3.3 Assigning Groups to a User

To assign a group to the new user:

1. Open the User Information screen.



- 2. Click the **Groups...** button on the **User Properties** view.
- The Search and Associate Groups to User screen appears.

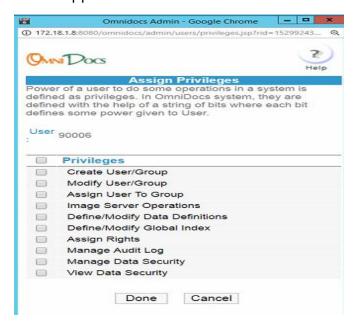


- 4. To assign a group to the user:
 - Select a group from the Other Group List box.
 - Click the Add button.
- 5. To remove the user from a group:
 - Select the group from the Group List box.
 - Click the Remove button.
- 6. To save the changes made:
 - Click the **OK** button.
 - Else click the Cancel button to exit from the Associate Groups to User screen and return to the User Information screen.

3.4 Assigning Privileges to a User

To assign privileges to the new user:

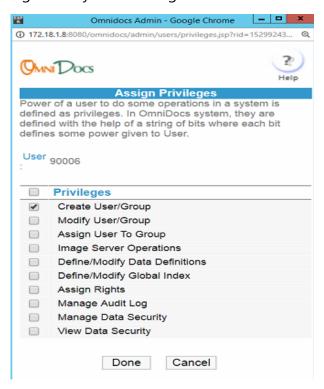
- 1. Open the User Information screen.
- 2. Click the **Privileges...** button on the User Properties view of the User Information screen.
- 3. The **Assign Privileges** screen appears:



NOTE:

In case, **Data Security Functionality** checkbox is selected in the Home screen, following "**Assign Privileges**" screen with added privileges will appear.

4. There are 12 privileges that you can assign to a user:



- 5. To allow the user create a user or group:-
 - Select the Create User/Group option.
- 6. To allow the user search and modify any other user:-
 - Select the Search/Modify option.
- 7. To allow the user modify the properties of a user or group:-
 - Select the Modify User/Group check box.
- 8. To allow the user assign another user to a group:-
 - Select the Assign User To Group check box.

- 9. To allow the user perform image server operations:-
 - Select the Image Server Operations check box.
- 10. To allow the user create or modify a DataClass:-
 - Select the **Define/Modify Data Definitions** check box.
- 11. To allow the user create or modify the global indexes:-
 - Select the **Define/Modify Global Index** check box.
- 12. To allow the user assign rights for any object
 - Select the Assign Rights check box.
- 13. To allow the user manage audit logs:-
 - Select the Manage Audit Log check box.
- 14. To allow user the privilege to manage the **Data Security** section.
 - Select the Manage Data Security check box.
- 15. To allow user the privilege to view the secured data.
 - Select the View Data Security check box.

NOTE:

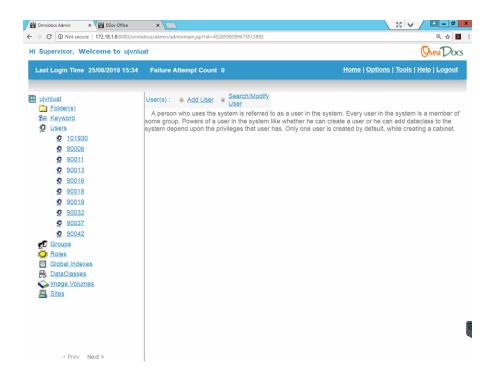
Additional **View Secured Data** rights should be provided to the User, over Folder and Document, to make the confidential data visible to them.

- 16. To implement the privileges you assign to the user, click the **OK** button.
- 17. Or, click the **Cancel** button to exit from the **Assign Privileges** screen at any stage without assigning privileges to the user.

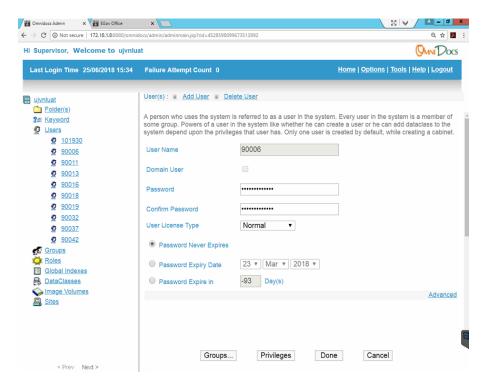
3.5 Deleting a User

To delete a User:

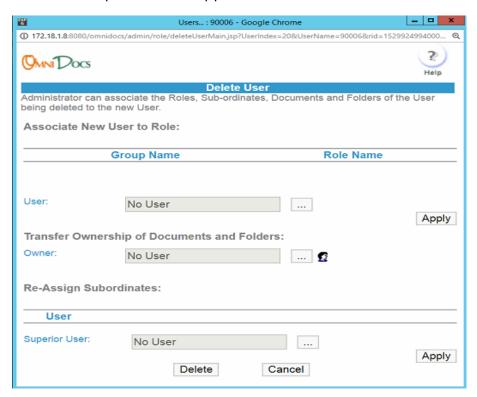
- 1. Select the specific user from the Users list.
- 2. This User list is present on the left pane of User Information screen.



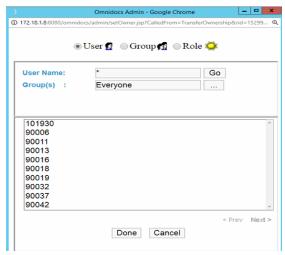
- 3. User Information Screen appears.
- 4. The properties of the selected user are shown on the Properties View on the right pane of the User Information screen.



- 5. Click on **Delete User** link.
- 6. Transfer OwnerShip screen will appear.



- 7. In the Ownership section, click on the ellipsis button present in front of the Owner.
- 8. Following screen will appear.



- 9. Select the new owner. Click on **Done** button.
- 10. Else click **Cancel** to close the dialog box without making any changes.
- 11. The changes made will be incorporated in the "Roles Assigned" dialog box.

NOTE: Here owner can be any existing user/ group or role.



- 12. Click on **Delete** button, to delete the user, else click **Cancel** to stop deletion.
- 13. User is now deleted and the transfer of ownership takes place.

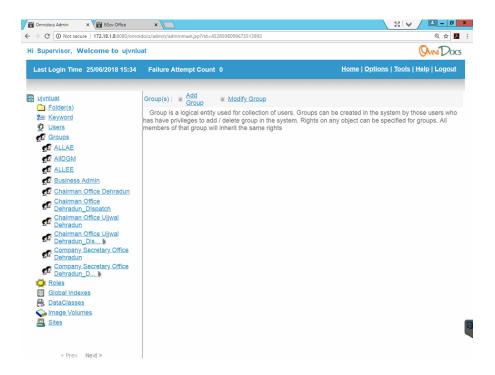
4 Group Creation

This chapter includes group functions such as Creating a group, Assigning Properties to a group, Assigning Users to a group, Assigning Privileges to a group and Assigning Roles to users of a group.

4.1 Creating a Group

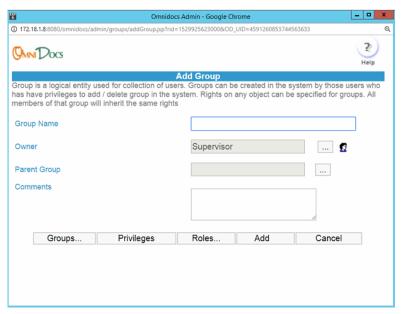
To create a group:

- 1. Click the **Groups** link on the left pane of the Main screen.
- 2. The **Group Information screen** appears.
- 3. List of groups in batches is shown on the left pane and the description of group on the right pane.
- 4. You may click the Previous or the Next link on the left pane to see the preceding or subsequent batches of groups.

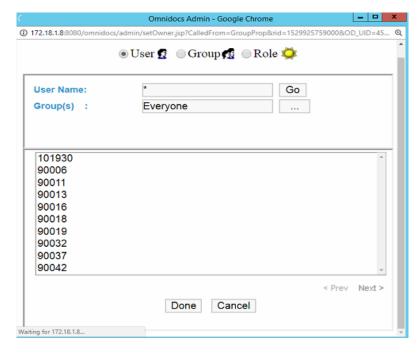


5. Click the **Add Group** link on the right pane of the Group Information screen.

6. The Add Group screen appears.

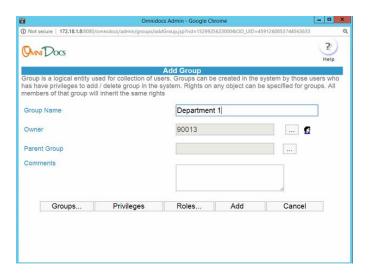


- 7. Type the name of the new group in the **Group Name** textbox.
- 8. You may modify the Owner by selecting from the **Owner** list box.
- 9. To select Owner, click on Ellipsis button. Following screen will appear.

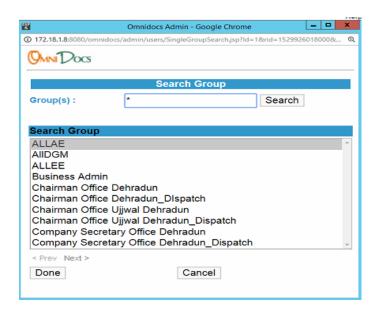


10. From this dialog box, assign ownership to the required **User/Group/Role**.

- 11. Once the ownership is assigned, click on **Done** button.
- 12. To close the Dialog Box, without making any changes, click on **Cancel** button.

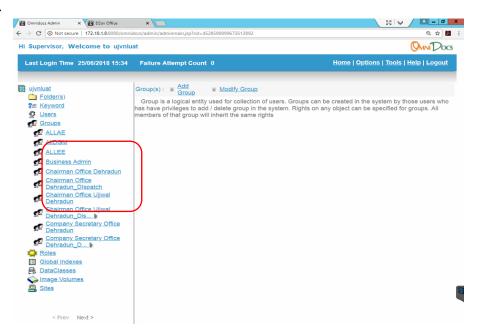


13. You may modify the Parent Group by selecting from the **Parent Group** list box.



- 14. Type a comment to be associated with the group in the **Comments** textbox.
- 15. Click the **Add** button to add the group to the list of Groups shown on the left pane of the Group Information screen and return to the Group Information screen.
- 16. Or, click the **Cancel** button to exit from the **Add Group** screen without saving the changes

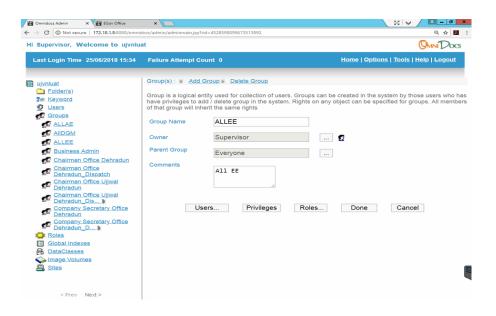
made.



4.2 Assigning Properties to a Group

To assign properties of a group:

- 1. Select a group from the **Groups** list on the left pane of the Group Information screen.
- 2. The properties of that group are shown on the Group Properties view on the right pane of the Group Information screen.

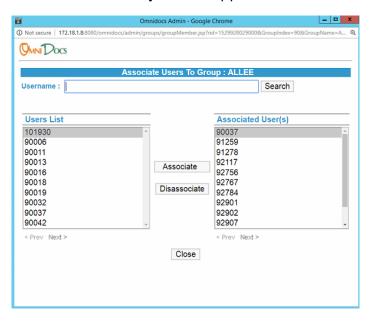


- 3. You may Modify the Group Properties information as described below:
 - i. Type a name for the group, in the **Group Name** textbox.
 - ii. Select the owner's name for the group, from the **Owner** combo box. By default, the login user is the owner of the group.
 - iii. Type a comment for the group, in the **Comments** textbox.
 - iv. To save the changes made to the properties information of the group, click the **Done** button on the Group Properties screen.
 - v. Or, click the **Cancel** button to retain the original information without saving the changes made at any stage.

4.3 Assigning Users to a Group

To assign users to the new group:

- 1. Open Group information screen.
- 2. Click **Users** button on **Group Properties** view on the right pane of the screen.
- 3. The **Associate Users to Group** screen appears:



- Associated User(s) List: It displays the list of users who are added to the group.
- **Users List:** It display the list of the users from which you add users to the selected group.

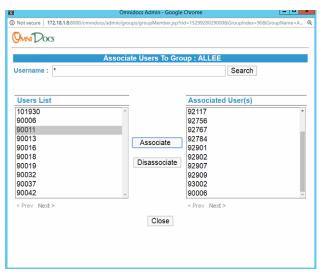
4. To add a user to the group:-

- Select that user from the Users list.
- Click the **Associate** button.
- 5. To remove a user from the group:-
 - Select the particular user from the Associated User(s) list.
 - Click the **Disassociate** button.
- 6. Click **Close** to return to the Group Information Screen.

4.4 Assigning Users to a Dispatch Group

To assign users to Dispatch group:

- 1. Go to **Dispatch** group and Open Group information screen.
- 2. Click **Users** button on **Group Properties** view on the right pane of the screen.
- 3. The **Associate Users to Group** screen appears:



- Associated User(s) List: It displays the list of users who are added to the group.
- Users List: It display the list of the users from which you add users to the selected group.
- 4. To add a user to the group:
 - a. Select that user from the **Users list.**
 - b. Click the **Associate** button.

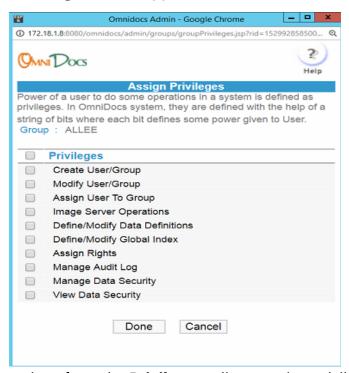
- 5. To remove a user from the group:
 - a. Select the particular user from the **Associated User(s)** list.
 - b. Click the **Disassociate** button.

Click **Close** to return to the Group Information Screen.

4.5 Assigning Privileges to the Group

You can assign the privileges for the group as well. These privileges are applicable to all the users in that group.

- 1. Open the Main screen.
- 2. Select a group.
- 3. The Group Information screen appears.
- 4. On the Group Information screen.
- 5. Click the **Privileges...** button on the Group Properties view on the right pane.
- 6. The **Assign Privileges** screen appears.



7. Select the options from the **Privileges...** list to assign privileges to the Group.

- 8. Click the **Done** button on the Assign Privileges screen to save the changes made and return to the Group Information screen.
- 9. Else, click the **Cancel** button to return to the Group Information screen without saving the changes made.

4.6 Assigning Roles to Users of a Group

To assign the roles to users of a group:

- 1. Open the Main screen and select a group. The Group Information screen appears.
- 2. Click the **Roles** button on the Group Properties view on the right pane of the Group Information screen.
- 3. The **Assign Role To Group** screen appears.



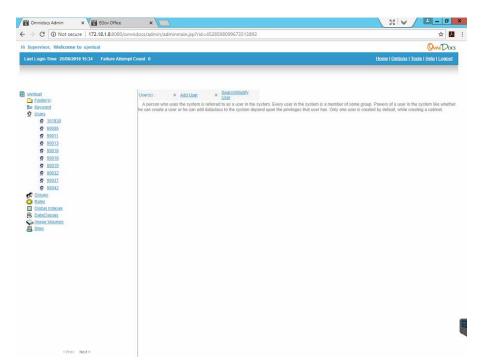
- 4. Select a **User** from the dropdown list in the User textbox.
- 5. Select a role if roles are present in the list of roles in the Role textbox.
- 6. Click the **Add** button to assign the role selected from the Role box to the user of that particular group selected from the User box.
- 7. To modify the User's Role, click the **Modify** button.
- 8. To un-assign a role from a user click the **Delete** button.
- 9. Click the **Close** button to exit from the Roles for Groups screen and return to the Group Information screen.

5 Forgot Password and User Account Unlock

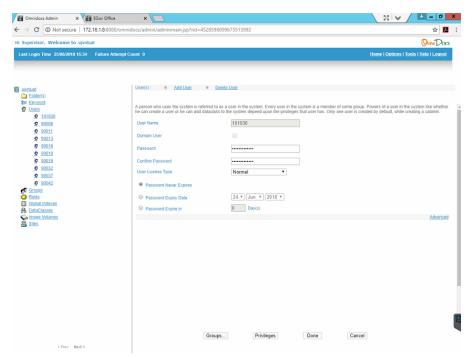
5.1 Forgot Password

If a user forgets the password, the admin can change the password by following below steps:

1. Click on **Users** link. The list of users will open.



2. Click on the user for whom the password is to be changed. Below screen appears.

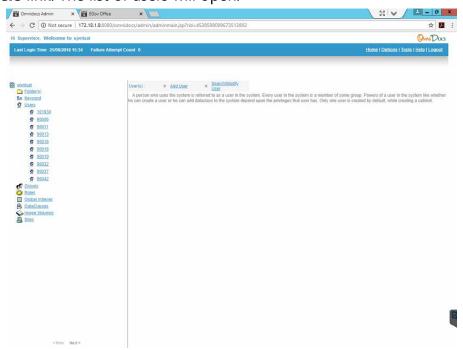


3. Change the password by providing manual input in **Password** and **Change Password** fields.

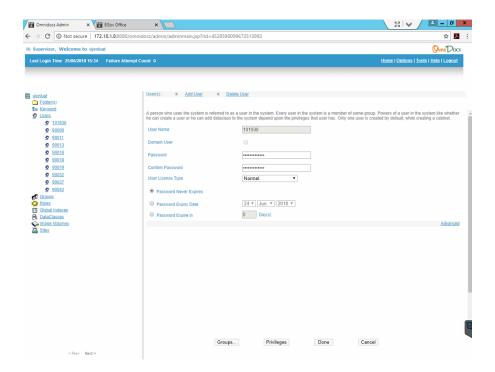
5.2 User Account Unlock

If a user's account gets locked, the admin can unlock it by following below steps:

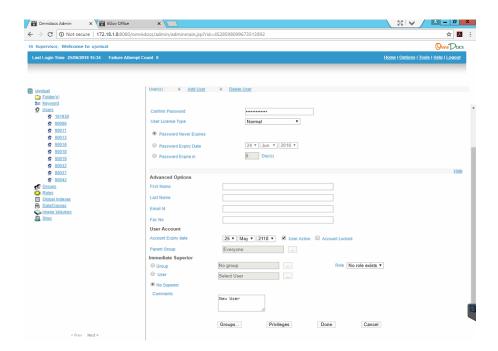
1. Click on **Users** link. The list of users will open.



2. Click on the user whose account is locked. Below screen appears.



3. Click on **Advanced** link.



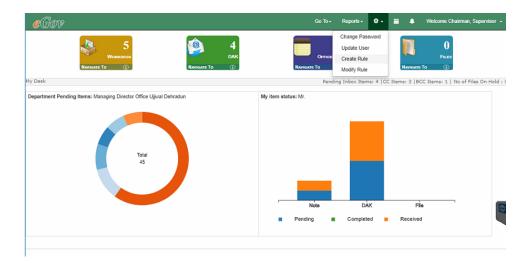
4. If the account is locked the **Account Locked** checkbox would be checked. Uncheck it to unlock the account.

6 Create & Modify Rules

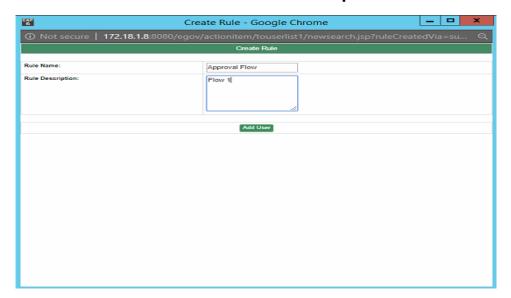
6.1 Create Rule

Rules can be created in eGov wherein user can define a flow and the movement will take as per the flow. To create a rule, follow the below steps

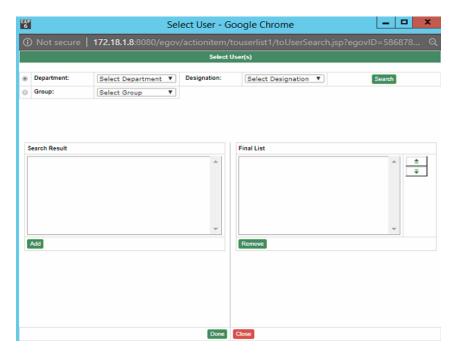
1. The user needs to click on settings icon and then **Create Rule** link from the list of options.



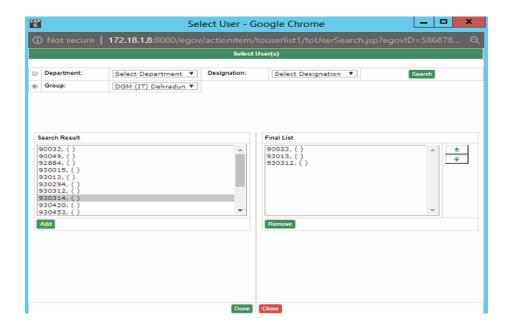
2. The user needs to enter the **Rule Name** and **Rule Description**.



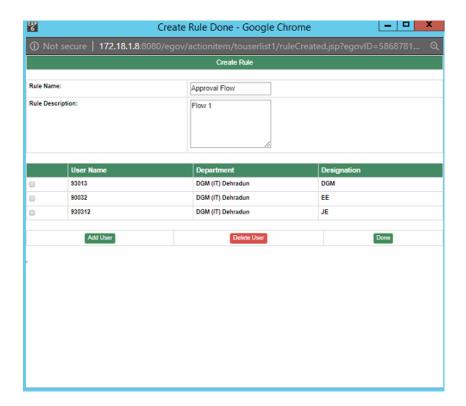
3. Now search users from any of the mentioned criterion.



4. The results will appear under the **Search Result** column. The users can be selected and added by clicking on **Add** button.



5. Users will be added and below screen will appear when user clicks done.

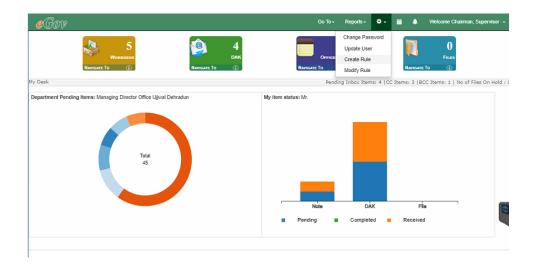


6. The user can add more users in the flow by clicking on **Add User**. A user can be deleted by selecting a user and clicking **Delete User** button. On clicking **Done**, the rule will be created and added to the system.

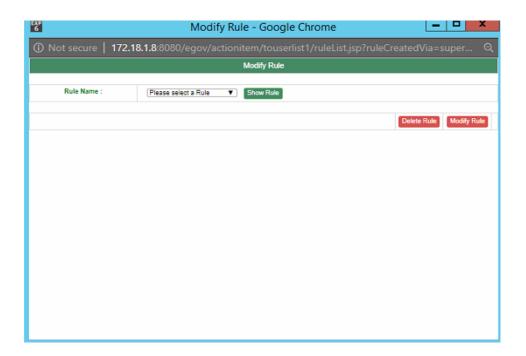
6.2 Modify Rule

Previously created rules can be modified in eGov whenever a user wants to make change in the flow. To modify a rule, follow the below steps

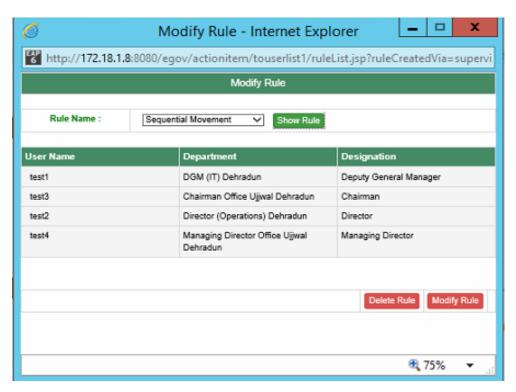
1. The user needs to click on settings icon and then **Modify Rule** link from the list of options.



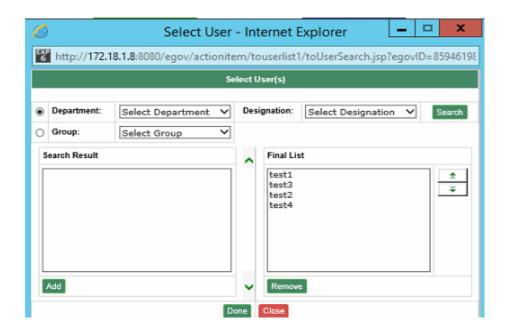
2. The user will get a window to select the **Rule Name**.



2. After selecting the rule, the user needs to click on **Show Rule** button. Below screen will appear on click of **Show Rule**.



3. On clicking **Modify Rule** below screen will open. The user will be able to add new user, remove old users from the flow and change the sequence of flow.



7 Transfer & Delegation (Additional Charge)

7.1 Providing Delegation Rights

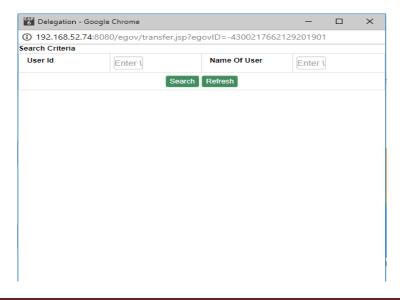
In this module, a user will be able to provide additional charge to another user in case of his absence. As a result, DAK/File/Office note movement and approval process will not be hampered.

To delegate, the user has to follow the below steps:

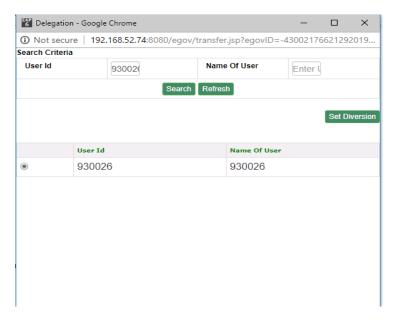
1. The user needs to click on settings icon. The **Transfer and Delegations** link will be appear in list.



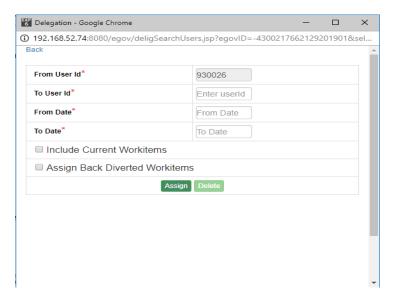
2. On clicking **Transfer and Delegations**, below popup will appear. The user can search by either **User Id** or **Name of User**.



3. After entering the search criteria, the user needs to click on **Search**.



4. The user needs to select the radio button and click on **Set Diversion**. The below screen will open.



5. The user needs to enter the user id of the delegate in the To User Id field. The from and to dates need to be entered. The user can also select the option whether to Include Current Workitems and Assign Back Diverted Workitems. After entering all the information, the user needs to click Assign to delegate his/her responsibilities to other user.

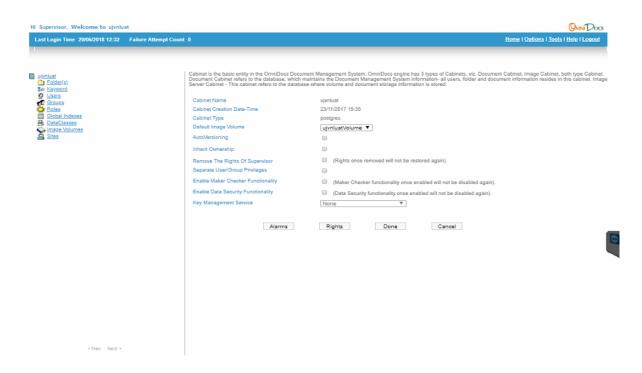
7.2 Revoking Delegation Rights

To revoke any transfer and delegation rights, user needs to do it from OmniDocs. The user to whom the access is granted will be required to be removed from the corresponding group and folder. Once the delegated user is removed, his/her delegation rights will be revoked. Follow the below steps to do the same.

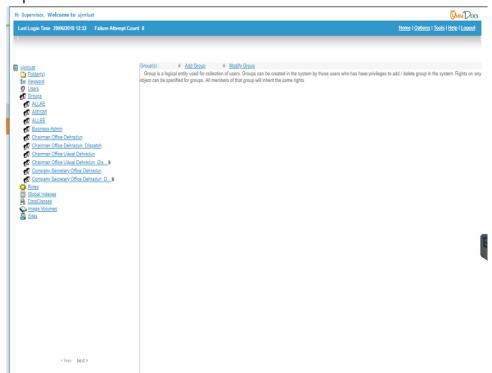
1. Login to OmniDocs.



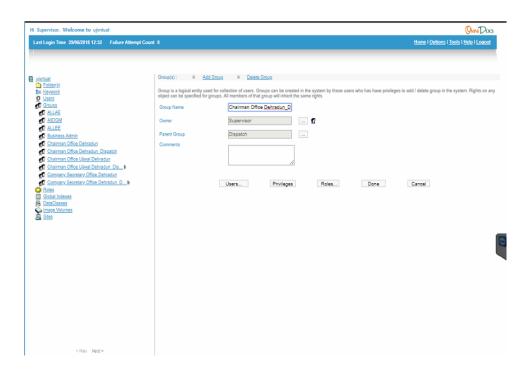
2. Click on System Administration. Below screen will open.



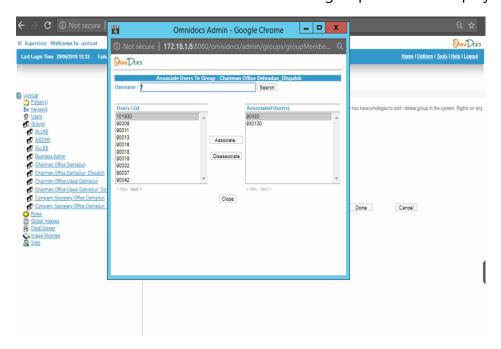
3. Click on Groups link.



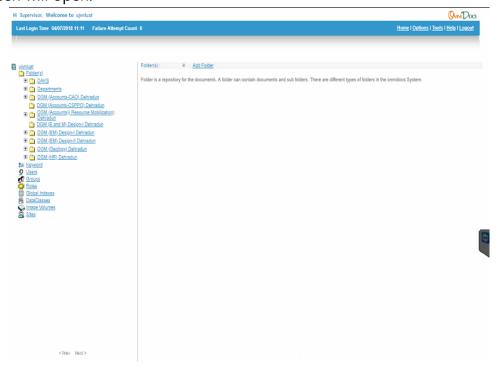
4. Click on the Group Name to which the person has been delegated.



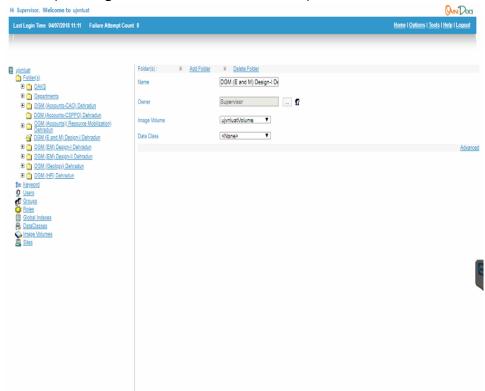
5. Click on Users button. All the users associated to that group would be displayed.



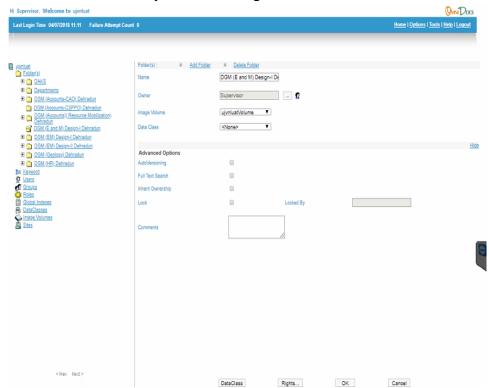
- 6. The users associated to that particular group can be disassociated after selection.
- 7. Now the user access has to be removed from the Folder as well. Click on the folders link. Below screen will open.



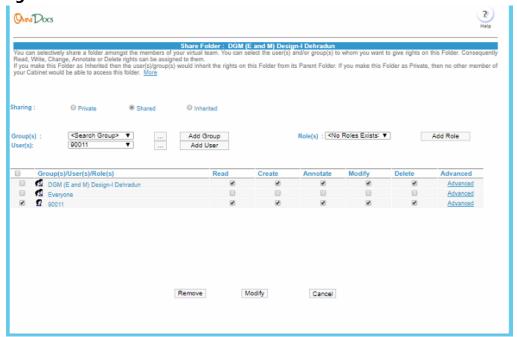
8. Click on the corresponding folder. Below screen will open.



9. Click on **Advanced** link to modify the access rights.



10. Click on **Rights** button to remove access.



11. Check the checkbox corresponding to the user id of the user who is to be removed and click **Remove**. The user will be removed and access will be revoked.

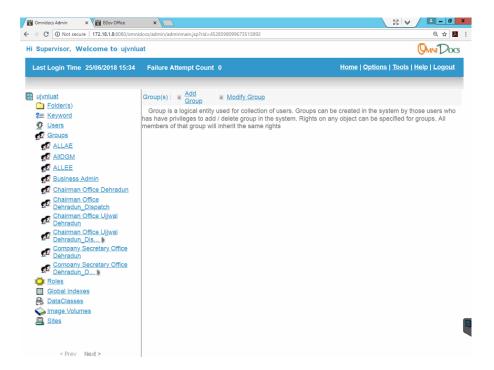
8 Custom Group Creation/deletion (For Bulk communication)

This chapter includes customized group creation and deletion. These groups can be used to send bulk communications.

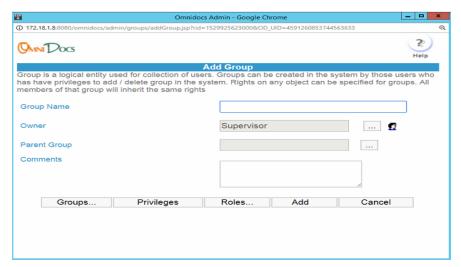
8.1 Creating a Customized Group

To create a group:

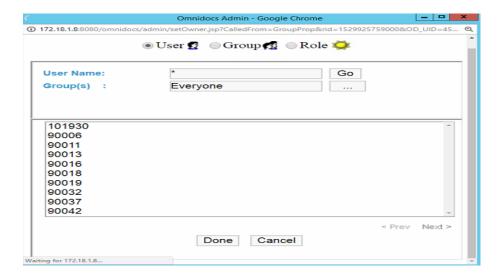
- 1. Click the **Groups** link on the left pane of the Main screen.
- 2. The **Group Information screen** appears.
- 3. List of groups in batches is shown on the left pane and the description of group on the right pane.



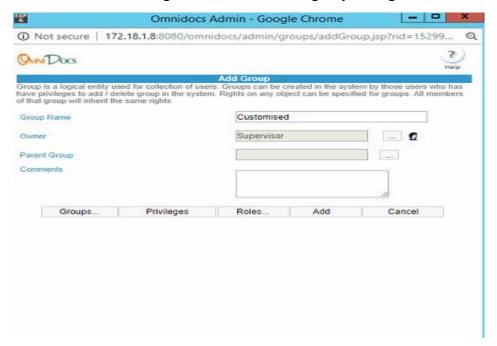
- 4. Click the **Add Group** link on the right pane of the Group Information screen.
- 5. The Add Group screen appears.



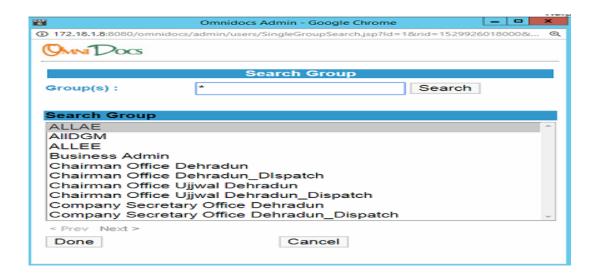
- 6. Type the name of the customized group in the **Group Name** textbox.
- 7. You may modify the Owner by selecting from the **Owner** list box.
- 8. To select Owner, click on Ellipsis button. Following screen will appear.



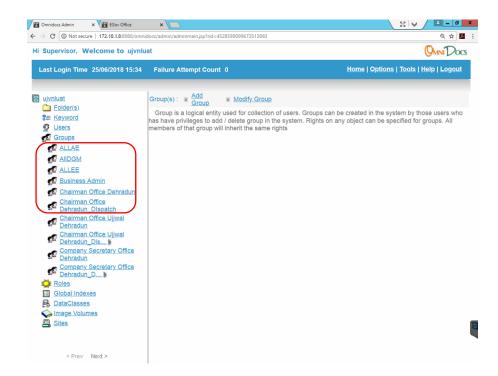
- 9. From this dialog box, assign ownership to the required **User/Group/Role**.
- 10. Once the ownership is assigned, click on **Done** button.
- 11. To close the Dialog Box, without making any changes, click on **Cancel** button.



12. You may modify the Parent Group by selecting from the **Parent Group** list box.



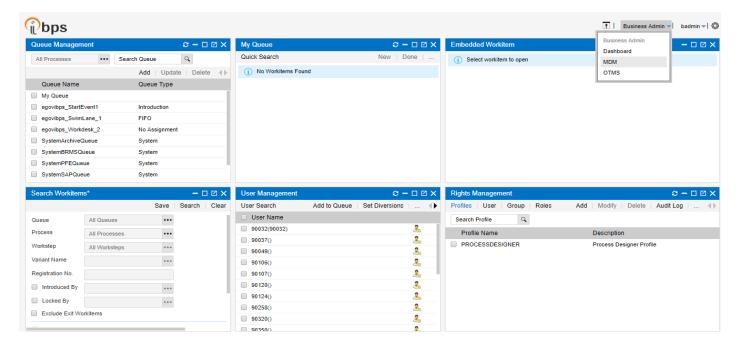
- 13. Type a comment to be associated with the group in the **Comments** textbox.
- 14. Click the **Add** button to add the group to the list of Groups shown on the left pane of the Group Information screen and return to the Group Information screen.
- 15. Or, click the **Cancel** button to exit from the **Add Group** screen without saving the changes made.



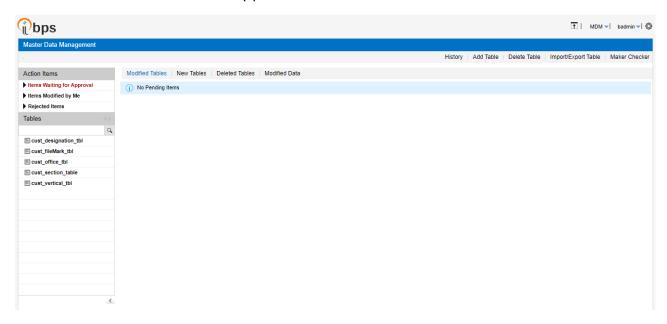
9 Office Template Creation/Modification with Office Address in English & Hindi

The admin can create office in the MDM module of ibps. To create/update office follow the below steps:

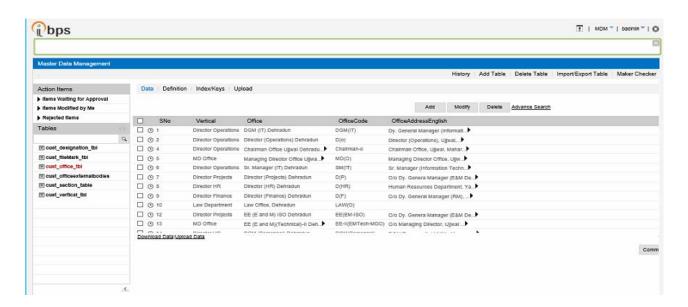
1. Login to ibps using your credentials. Below screen will appear.



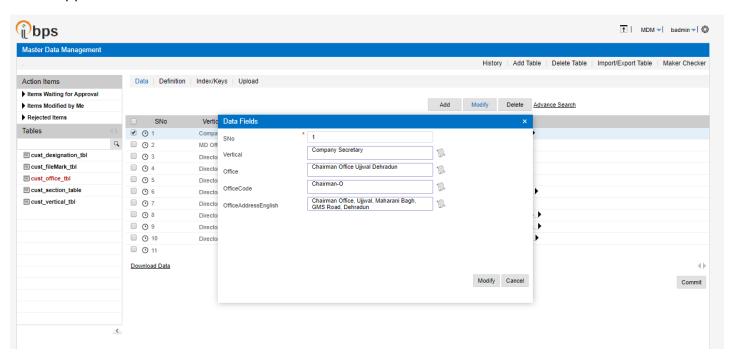
2. Click on downward arrow next to Business Admin. The options will appear. Click on MDM. Below screen will appear.



3. Click on **cust_office_tbl** link in the left pane.

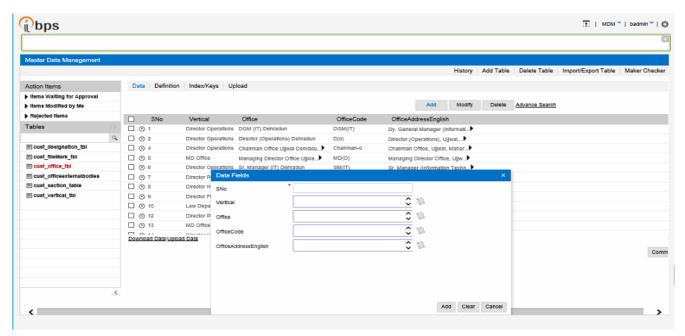


4. Select an office and click on **Modify** to make changes to office. A pop up window will appear as shown below.



Changes can be made to any of the field such as SNo, Vertical, Office, OfficeCode and OfficeAddressEnglish data field.

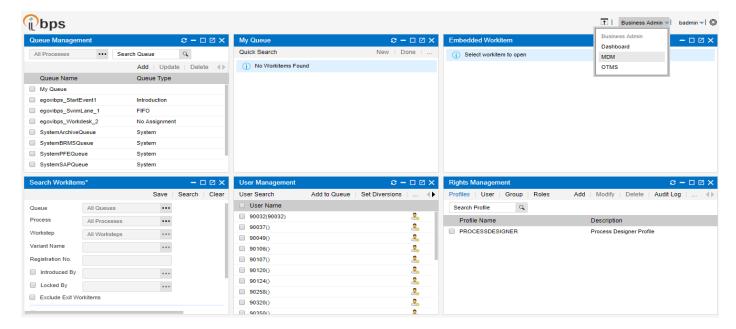
5. To modify a particular entry, select the row and click Modify.



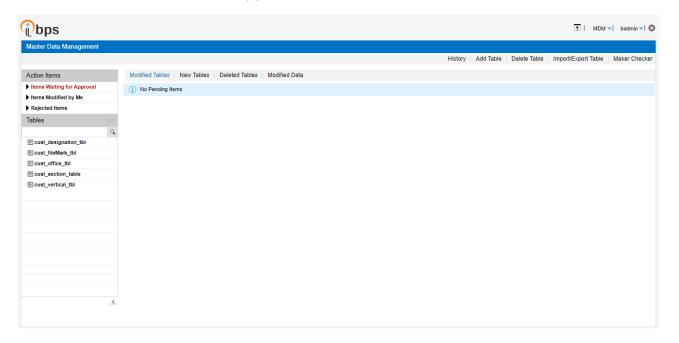
10 Creation of Section in an Office

The admin can create sections in the MDM module of ibps. To create/update sections follow the below steps:

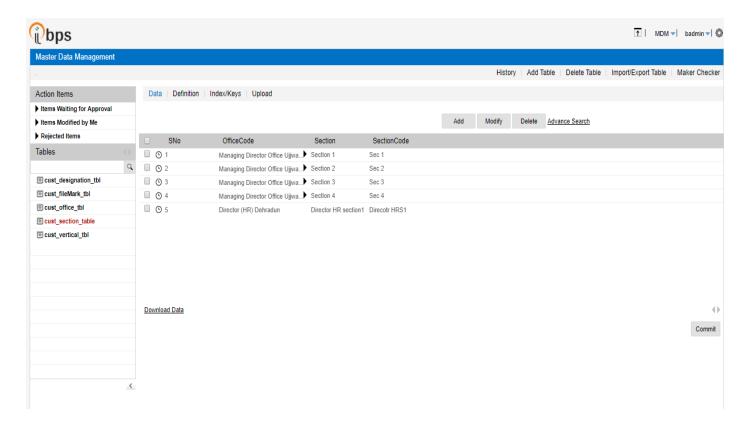
1. Login to ibps using your credentials. Below screen will appear.



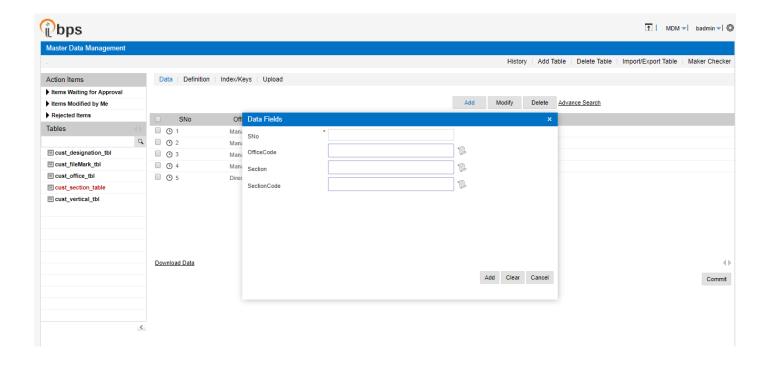
2. Click on downward arrow next to Business Admin. The options will appear. Click on MDM. Below screen will appear.



3. Click on **cust_section_table** link in the left pane.



4. Click on Add to create a new section. A pop up window will appear as shown below.



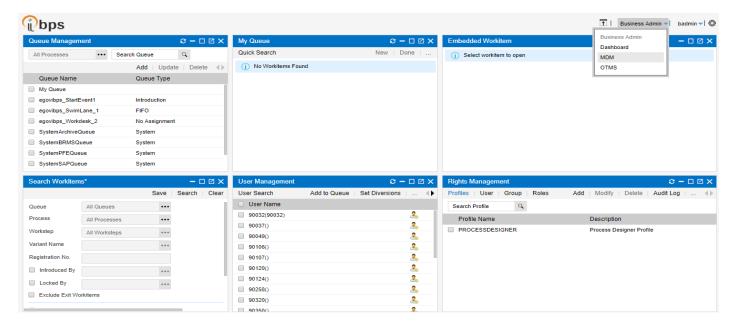
Enter the SNo., OfficeCode, Section and SectionCode data fields and click Add.

5. To modify a particular entry, select the row and click Modify.

11 Creation of Designation in an Office

The admin can create designation in the MDM module of ibps. To create/update designation follow the below steps:

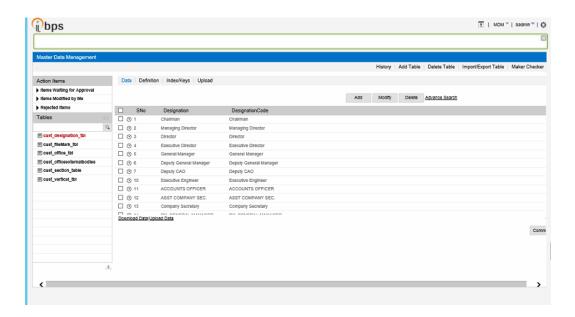
1. Login to ibps using your credentials. Below screen will appear.



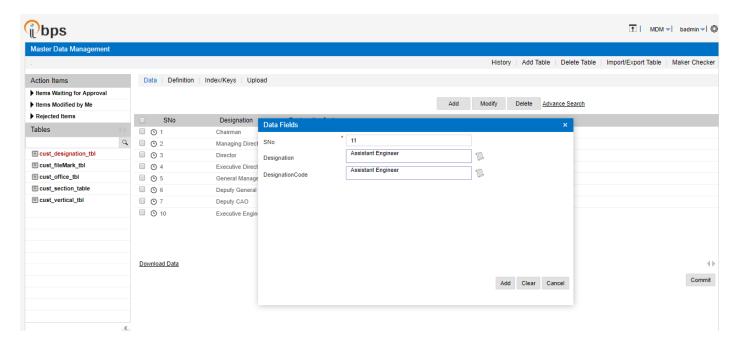
2. Click on downward arrow next to Business Admin. The options will appear. Click on MDM. Below screen will appear.



3. Click on **cust_designation_tbl** link in the left pane.

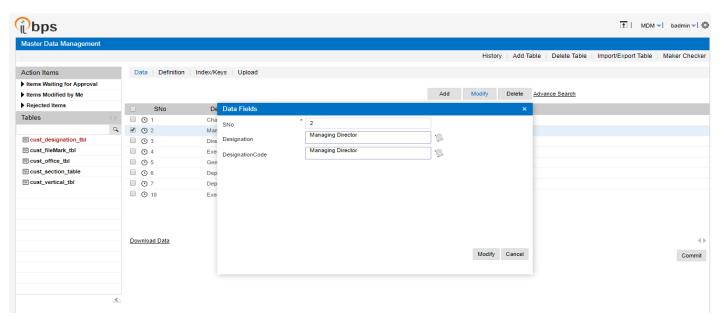


4. Click on **Add** to create a new designation. A pop up window will appear as shown below.



Enter the SNo., Designation and DesignationCode data fields and click Add.

5. To modify a particular entry, select the row and click Modify.

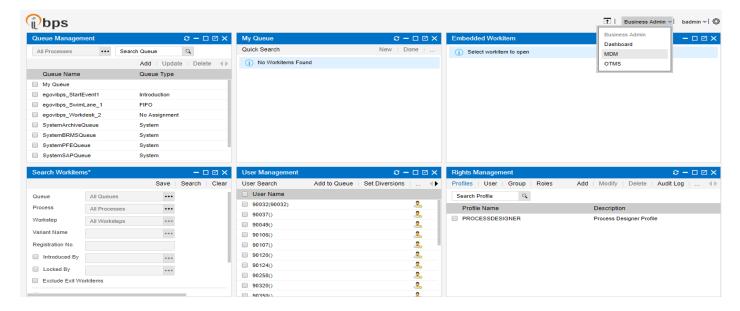


A pop up window will open. User can make required changes and click on Modify to update it.

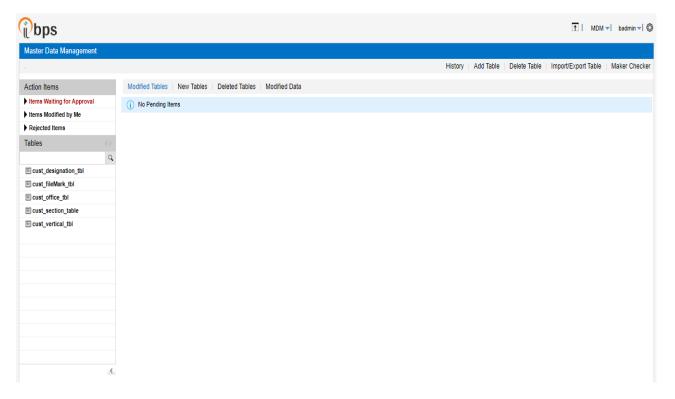
12 Creation of Office

The admin can create office in the MDM module of ibps. To create/update office follow the below steps:

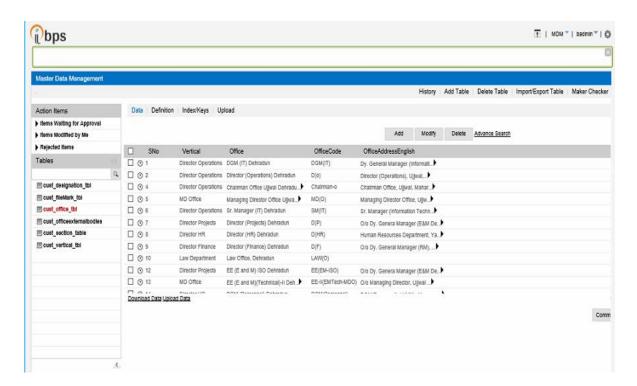
1. Login to ibps using your credentials. Below screen will appear.



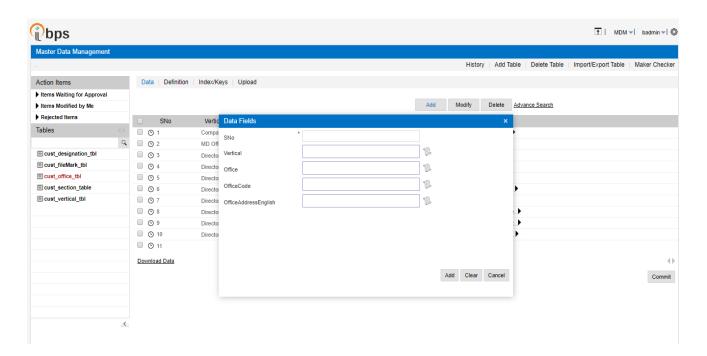
2. Click on downward arrow next to Business Admin. The options will appear. Click on MDM. Below screen will appear.



3. Click on **cust_office_tbl** link in the left pane.

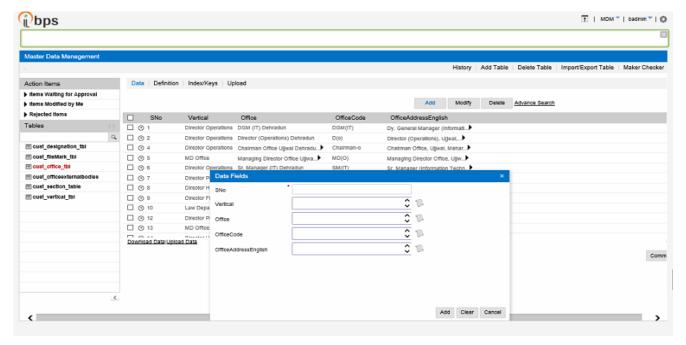


4. Click on **Add** to create a new office. A pop up window will appear as shown below.



Enter the SNo., Vertical, Office, OfficeCode and OfficeAddressEnglish data fields and click Add.

5. To modify a particular entry, select the row and click Modify.

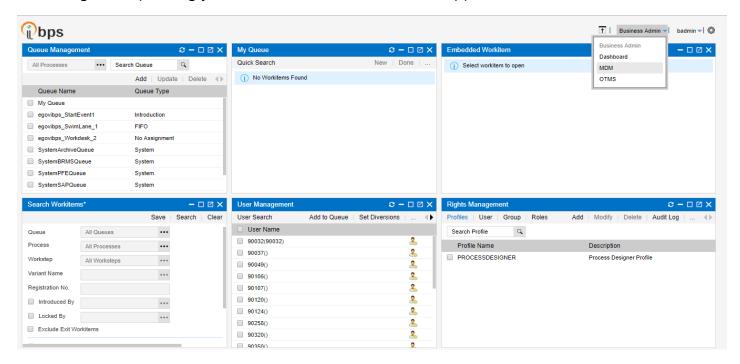


A pop up window will open. User can make required changes and click on **Modify** to update it.

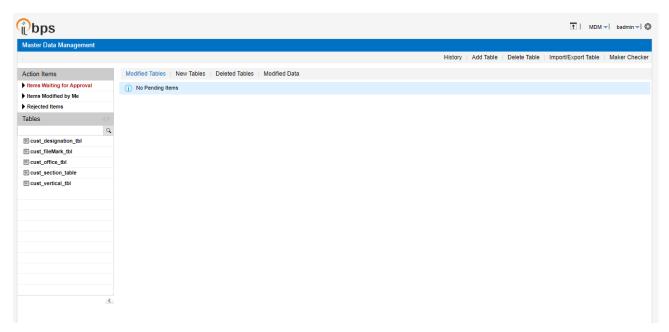
13 Creation of File Mark / File Head

The admin can create file marks and file heads in the MDM module of ibps. To create/update them follow the below steps:

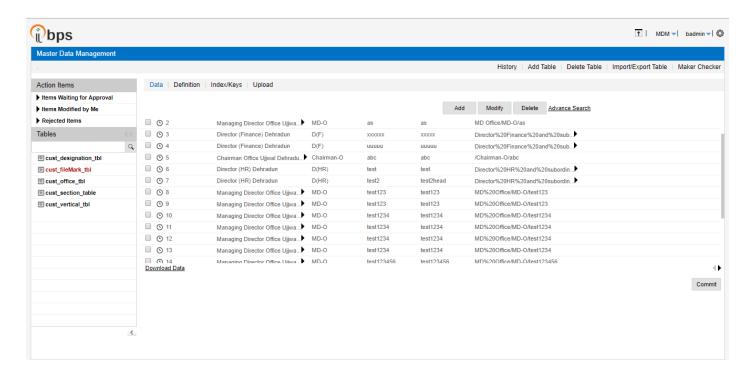
1. Login to ibps using your credentials. Below screen will appear.



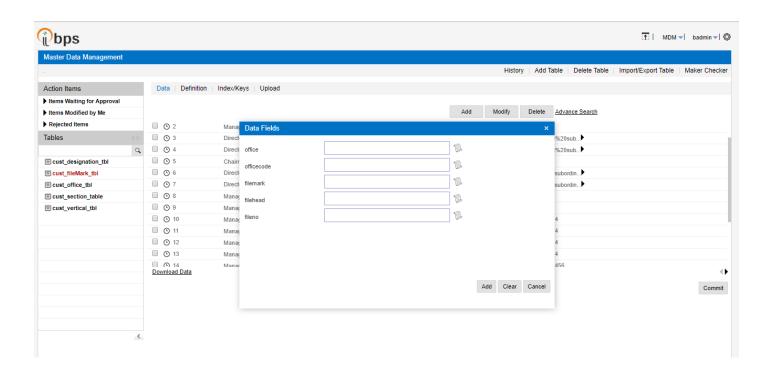
2. Click on downward arrow next to Business Admin. The options will appear. Click on MDM. Below screen will appear.



3. Click on **cust_fileMark_tbl** link in the left pane.

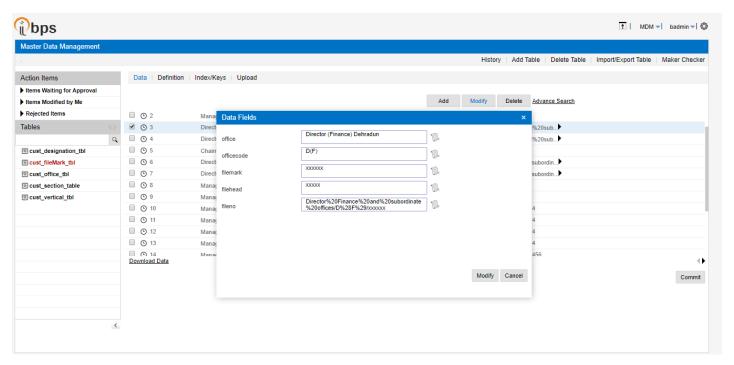


4. Click on Add to create a new office. A pop up window will appear as shown below.



Enter the Office, OfficeCode, File Mark, File Head and fileno data fields and click Add.

5. To modify a particular entry, select the row and click Modify.

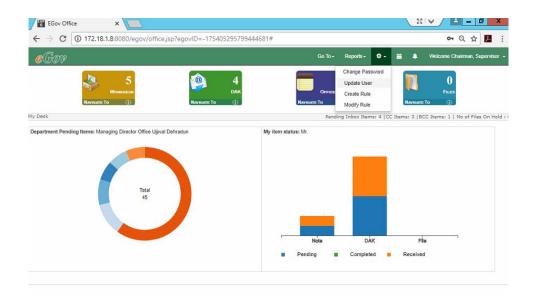


A pop up window will open. User can make required changes and click on **Modify** to update it.

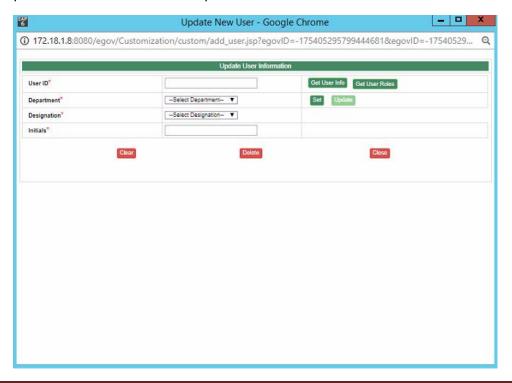
14 Update User

The admin/supervisor can update a user from the Update User functionality in eGov.

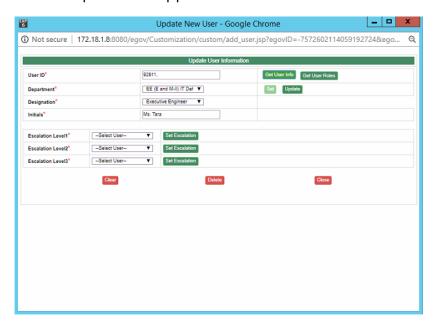
1. The supervisor needs to click on Settings icon and the click on Update Update User link.



On clicking Update User, below screen opens.



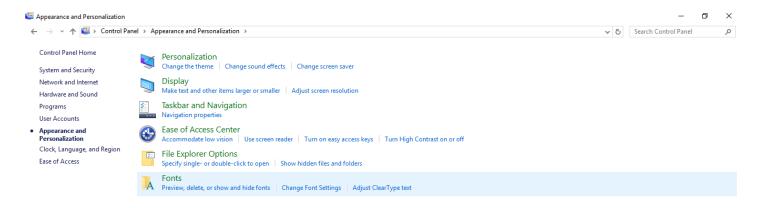
2. The user needs to enter the userid and select the user id from the suggested ids. On selecting the below options will appear.



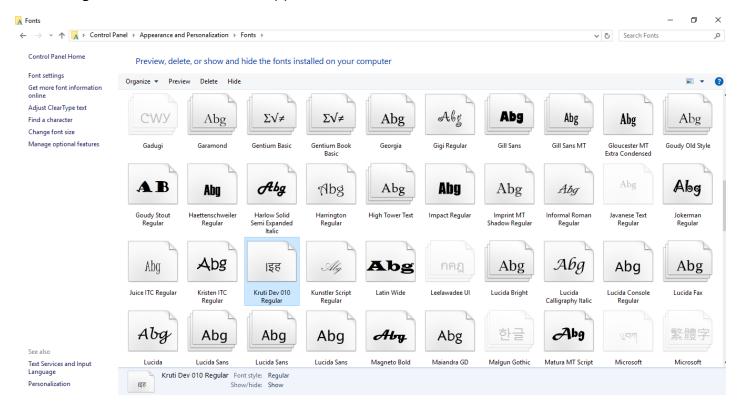
The user can select the Department, Designation, enter initials and set upto 3 levels of escalation.

15 Installing Krutidev font (For Hindi Writing)

To install Hindi font, the user needs to go to **Control Panel > Appearance and Personalization > Fonts**



On clicking Fonts, below screen will appear.



The user needs to copy and paste his/her font here. The font will be installed and the user will be able to type in Hindi in his/her system.

16 Knowledge Management

This module will provide the power of knowledge management to user by giving the user the facility to manage & search the existing information from anywhere within the system. This feature is handled through FileMarks. The steps are:

1. The user will create a file marks of his office and will check the option of knowledge management.



2. The documents can be uploaded from the hard disk.



3. The user can select the "visible to everyone" option while creating a file. The file and its documents can be viewed in search document/file by all the users irrespective of the office that has created it.